



10 YEAR WARRANTY

As the only **Australian Owned** automation manufacturer in Australia, we're proud of our products.

We're so confident in our range that we're offering a **10 Year, No Fuss Warranty to all customers.**

All you need to do is get your motor serviced by an **Auto Openers Accredited Dealer**, each year.





Door Master

Reliable Power

The Door Master is able to open any shed or garage roller door

Comprehensive Safety

Protect your family and possessions with the Auto Openers safety suite

Wide Range of Accessories

Options include battery backup, safety beams, phone kits, keypads & more. Ask your dealer today!



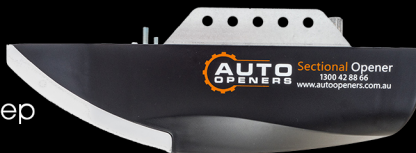
Sectional Opener

Silence Is Golden

Our belt rail is designed for maximum strength, with low noise & no upkeep

Silent Power

Coming with a low maintenance, silent belt rail the Sectional Opener is an industry leading performer for residential doors of all sizes



10 YEAR WARRANTY



10 YEAR WARRANTY TERMS & CONDITIONS

1. How To Get A 10 Year Warranty

This warranty is only available in Australia and New Zealand and only applies when:

- (a) You purchase the opener from an either Auto Openers, or an Accredited Auto Openers Dealership;
- (b) The products are purchased and installed by an Accredited Auto Openers Dealership after October 1st, 2021;
- (c) The warranty is registered online at www.autoopeners.com.au within 6 months of purchase;
- (d) Your opener is maintained as per the preventative maintenance scheduling as laid out below.

2. What's Covered?

Auto Openers will replace any garage door opener covered by this warranty which fails to operate due to manufacturer error, for a period of 10 years. This is subject to:

- (a) You complying with the manufacturers instructions concerning installation, operation, maintenance and testing as laid out in the installation manuals for the opener.
- (b) The door and opener having been serviced by an Accredited Auto Openers Dealer:
 - Within 12 months of installation (to allow the door to settle)
 - At least once every 1 year thereafter
- (c) Applies to the original purchaser only and is non-transferable
- (d) Applies only to the motor powerhead and does not cover remote controls or other accessories
- (e) Will not be extended for products or parts replaced under this warranty.

3. What's Not Covered?

This warranty does not cover the following:

- (a) Blown fuses, electrical surges, power surges or power spikes or faulty or unsuitable electrical wiring or structures to which the product is affixed;
- (b) Maximum operating time exceeding 1 minute in 10 minutes;
- (c) The manual operating (opening and closing) force of the door by hand exceeding 20kg;
- (d) Door weight exceeding the recommended weight for the opener;
- (e) The door used with the opener not being in safe working order or condition; or
- (f) Radio or electrical interference or lack of availability of signal.
- (g) Accidental, deliberate or negligent damage, including impact
- (h) Faulty installation by third party,
- (i) Lack of proper maintenance, service or care of the product or servicing by a person not appropriately qualified to do so;

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- (j) The product not being installed, configured or used in accordance with the instruction manual or other unreasonable use, or failure to observe any instructions or directions provided with the product;
- (k) Events or acts beyond the reasonable control of Auto Openers, including theft, fire, flood, rain, water, lightning, storms or any other acts of God;
- (l) damage caused by insects, dirt, plants or other objects,
- (m) water damage;
- (n) the product being fitted with any closing device which is not of the type or condition defined in the instruction Manual as suitable for the installation of the product.

3. Making A Claim

The following steps must be followed to make a claim under this warranty. To be entitled to claim under this warranty, the defect in the product must appear within the time frame stated in clause 2 above.

- (a) Contact the Auto Openers Dealership from whom you purchased the product to make your claim. If purchased direct from Auto Openers, please call Auto Openers on 1300 769 850.
- (b) If you are unsure from whom you made your purchase, please call Auto Openers and we will forward it to the Auto Openers Dealership.
- (c) You will need to provide proof of purchase, the opener model name, the date of installation, the name of the dealership purchased from as well as evidence of ongoing preventative maintenance as laid out in this warranty.
- (d) Following a claim made in accordance with this warranty, if Auto Openers confirms that the product failure is covered by this warranty, Auto Openers or an Auto Openers representative will replace and install the product at no cost to you.

4. Statutory Guarantees or Warranties in Australia

If you are a consumer under the Australian Consumer Law, our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and for compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure. This warranty and other statements contained in Auto Openers documentation about these products do not exclude, restrict or modify the application of all or any of the provisions of the Australian Consumer Law.

This warranty is in addition to your other rights and remedies under the Australian Consumer Law. Subject to your non-excludable rights under the Australian Consumer Law, Auto Openers expressly excludes any liability for consequential loss, incidental or indirect damages (including but not limited to damages for loss of business profits, business interruption and loss of business information) due to a defective product. In particular, any loss or damage caused to other equipment or accessories used with the product or any loss resulting from a delay in replacement is excluded to the extent permitted by law.